Code of Conduct eViolin

2026 v 1.0

1. Purpose and scope

- The code of conduct defines how eViolin members are expected to behave. It sets clear principles, values, and responsibilities.
- The code of conduct is applicable to all eViolin member organisations and their representatives within eViolin.

2. Our mission

- The mission of eViolin is to drive interoperability for EV charging within Europe

3. Core values

- Equality - one member, one vote, equal access to information.
- Transparency – This will drive interoperability in the long run.
- Respect - eViolin member representatives treat each other with respect.

4. Compliance with Competition Law

- eViolin is committed to full compliance with applicable competition and antitrust laws.
- Members must not discuss, exchange, or request commercially sensitive information, including pricing, margins, commercial strategies, customer information, market allocation, or other competitively sensitive matters.
- Members are expected to challenge and stop discussions that may create competition law concerns and, where appropriate, request the matter to be recorded in meeting minutes.

5. Working Group participation

Member representatives are expected to:

- Prepare for Working Group meetings.
- Participate actively in a constructive and proactive way, as we aim to work on solutions.
- Take follow up actions and provide support on (rotating) administrative duties.
- Share, promote and influence decision makers within their member organization on best practices, as established by the Working Groups.

6. Adoption of best practices

- Members will share information with fellow members about their adoption of eViolin best practices and reasoning for non-adherence.
- Members allow this information to be shared with other members of eViolin.

7. Risk & fraud alerting

- Members are expected to inform each other (individually), in the event that potential fraud or (data) misuse has been observed.

8. Operational respect

- Members will share correct & accurate data to their roaming partners:
    - Correct data for POI, tariffs, and tokens.
    - Only timely, correct and billable CDR data will be exchanged (note: cost price 0 is still billable)
- Members will pay non-disputed amounts of invoices within payment terms, if the undisputed amount is substantial, and historic disputes are resolved within agreed terms.

9. Conflicts of interest

- A conflict of interest between members or representatives, related to interoperability topics within the eViolin scope, can be addressed to the board of eViolin.
- The board will ensure that both parties are consulted, before any conclusions are drawn.

10. Consequences of violations

- Consequences of violations of the code of conduct are to be decided by the board of eViolin.
- In case of inappropriate behaviour by member representatives, access to eViolin meetings can be denied and the member will be requested to replace the representative.
- In case of code violations by a member, the organization's membership can be terminated.
- In case a conflict or code violation involves a board representative, this can be addressed with the confidentiality committee.

11. Update & approval

- Updates to the code of conduct will be initiated by the board of eViolin.
- A new version of the code of conduct will be presented to the General Assembly for approval.